



Reseller Guide for suppliers

After the reseller contacts you to accept the resale request, there are several things to keep in mind:

¿Who gets paid?

Who will charge first and how?

- Reseller gets full quantity (Any gateway) Default
- Provider gets full quantity (Any gateway)

In this case, the one requesting the resale (reseller) chooses whether your company or theirs accept the payment. After having agreed with the reseller, you as the supplier can deny the request.

Resale commissions

Your Fee % required

Here the reseller will enter the commission that they have agreed. If it is not the commission that had been agreed, you can cancel the request and contact the reseller to redo the process.

Payments

Payments on resale will be coordinated between both parties and must be resolved outside of TuriTop.

How to accept the resale request?

You can accept the resale request in two ways:

1. 1. By Email: when a reseller makes a request, you will receive an Email to accept the request to your Email address with which you log in to TuriTop.
2. From TuriTop >>> Services >>> Service >>> Edit >>> Advanced Actions >>> Resellers >>> Accept.



Troubleshooting Guide:

The reseller comments that my service does not appear in the MarketPlace

It is possible that you have disabled the service visibility in the MarketPlace or you have the service disabled. To make the service appear in the mentioned section, follow the steps we explain [here](#). If on the contrary, you want to re-enable your service, you can guide yourself with [this article](#).

Duration of the resale request

Resale services are activated only if the provider accepts all the terms. You have up to 30 days to decide. In any case, you will receive a confirmation by email.

Any further issues?

Reach to us at help@turitop.com and we will be happy to help you with whatever you need.